



AHMEDABAD MUNICIPAL CORPORATION
AHMEDABAD, GUJARAT, INDIA

REQUEST FOR PROPOSAL

SELECTION OF FINANCIAL INSTITUTION FOR PROVIDING SMART CARD BASED COMMON CITY PAYMENT SYSTEM (CCPS) FOR CITY BASED TRANSPORTATION SYSTEM, RECREATIONAL AND AMUSEMENT AREAS OF AMC, MUNICIPAL BILL PAYMENT, UTILITY PAYMENTS, RETAIL AND OTHER PAYMENTS WITHIN AHMEDABAD MUNICIPAL CORPORATION (E-TENDERING)

PART 1 – INSTRUCTIONS TO BIDDERS SECTION AND DRAFT LICENSE AGREEMENT

FEBRUARY 2016

Disclaimer

This RFP is being issued as a revised model after making necessary changes in scope by Ahmedabad Municipal Corporation (AMC) (hereunder called "Authority"/"AMC") to shortlisted Financial Institutions. Such Financial Institutions were shortlisted based on the earlier EOI exercise.

It is hereby clarified that this RFP is not an agreement. It is an invitation to bid to shortlisted parties who have earlier expressed their interest in a Service Provider for the Smart Card based Services for the AMC and who have been shortlisted on their meeting the basic qualifications criteria. The purpose of this RFP is to provide such shortlisted parties with information to assist in the formulation of their proposal submission.

The shortlisted parties to whom this invitation is extended are not mandated under any agreement, made here or earlier, to bid. Responding to this invitation will be their sole commercial decision. Such decision will entail risks, responsibilities and rewards as described in this RFP. It is deemed that a party /institution choosing to respond by way of a bid, in general, is accepting them.

This RFP document does not purport to contain all the information such potential Bidders may require. This RFP document may not be appropriate for all persons, and it is not possible for Authority to consider particular needs of each Bidder. Each Bidder should conduct its own investigation and analysis, and should check the accuracy, reliability and completeness of information in this RFP document and obtain independent advice from appropriate sources. Authority and their advisors make no representation or warranty and shall incur no liability financial or otherwise under any law, statute, rules or regulations or otherwise as to the accuracy, reliability or completeness of the RFP document.

Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

The Authority reserves the right not to proceed with the selection process at any stage or to change the process or procedure to be applied in a fair and transparent manner. It also reserves the right to decline to discuss the process further with any party submitting a proposal/Bid. No reimbursement of cost of any type shall be paid to persons, entities submitting a bid/proposal.

AMC shall not be responsible for any costs or expenses incurred by the Bidders in connection with the preparation and delivery of bids, including costs and expenses related to visits to the sites. AMC reserves the rights to cancel, terminate, change or modify this procurement process and/or requirements of bidding stated in the RFP, without assigning any reason or providing any notice and without accepting any liability for the same.

RFP for Open Loop Smart Card Common City Payments System, AMC

The Bidders would be selected based on the criteria mentioned in this RFP. Only the Price Proposal of Qualified Bidders as per RFP terms would be opened. The date of opening of Price Proposal will be communicated to qualified bidders at a later date.

K. L. Bachani, GAS
Deputy Municipal Commissioner
(E-Governance)



**AMEDABAD
MUNICIPAL CORPORATION**
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LETTER OF INVITATION

Title of the Work: Selection of Financial Institution for Providing Smart Card based Common City Payment System (CCPS) for City Transit, Recreational and Amusement area of AMC, Municipal Bill Payment, Utility Payments, Retail and other Payments within Ahmedabad.

Place: Ahmedabad

Date: ___/___/2016

To
Shortlisted Bidders.

- (i) Ms. Daisy Fernandes, Axis Bank Ltd. Email- Daisy.Fernandes@axisbank.com , Prem5.Singh@axisbank.com, Siddharth4.Mehta@axisbank.com
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- (iv) Mr. Sumit Bali, Kotak Mahindra Bank Ltd, Email- cr@kotak.com, ashish.thakkar@kotak.com, atul.madan@kotak.com , samir.pachauri@kotak.com
- (v) Deputy General Manager (Alternate Channel and Payments) , State Bank Of India, Email- dgmalt.lhoahm@sbi.co.in, agmacp.lhoahm@sbi.co.in, dgmacp.lhoahm@sbi.co.in, inb.lhoahm@sbi.co.in
- (vi) Mr. Manoj Kashyap , HDFC Bank Ltd. Email- manoj.kashyap@hdfc.com, sidhesh.shah@hdfc.com, NiravDilip.Shah@hdfcbank.com, chintan.mistry@hdfcbank.com
- (vii) Mr. Vinayak Tonshyal and Mr. Jimish Kapadia, YES Bank Ltd., Email- communications@yesbank.in, jimish.kapadia@yesbank.in

Dear Sir,

1. AMC had shortlisted your bank / institution based on the Expression of Interest submitted by you to AMC during April , 2015 for the purpose of selection of Banks for Smart Card related services.
2. Ahmedabad Municipal Corporation (AMC) had issued an RFP for captioned Project in October 2015 to Shortlisted Banks for providing Smart Card based Common City Payment System (CCPS) for City based Transportation System, Recreational and Amusement area of AMC, Municipal Bill Payment, Utility Payments, Retail and other Payments within Ahmedabad.
3. Based on the feedback received from the shortlisted Banks in the above RFP issuance, AMC has re-issued this RFP after making made certain changes in the Scope of Work. Such changes principally entail exclusion of the Transit Automatic Fare Collection System from the scope in revised RFP.
4. Your Bank having been short-listed based on your EOI, you are thus now invited to submit your detailed Proposal as per the terms and conditions specified in RFP document.
5. Shortlisted Banks need not to resubmit the RFP Fees and Non Disclosure Agreement as both were submitted by all Shortlisted Banks during the first attempt. Instead all shortlisted Bidders need to submit the Declaration stating that the terms of Non Disclosure Agreement signed and submitted to AMC shall be applicable to revised RFP too. Such declaration shall be submitted along with the Proposal.
6. Only Shortlisted Banks as specified above are permitted to Participate in this RFP Stage.
7. AMC intends to carry out the procurement of captioned project through E-Tendering. Bids will have to be submitted online on website <http://amc.nprocure.com> after registering as shown below. (Price Bids will have to be submitted online only while other documents should be submitted in physical form as explained in RFP).
8. Since this is E-Procurement, all the Shortlisted Bidders who wish to participate in this RFP need to procure Digital Certificate as per Information Technology Act-2000. Using the Digital Signature, shortlisted Bidders can digitally sign their electronic bids/proposals Bidders can purchase the Digital Signature from M/S (n) code Solution at address mentioned below. Bidders who already have a valid Digital Certificate need not purchase the same. In case bidders need any clarification regarding E-Procurement participation, they can Contact M/S (n) code Solution at following address.

M/s (n) Code Solutions

301, G.N.F.C. Info Tower, Near Grant Bhagwati Hotel, Ahmedabad, Gujarat, INDIA

Tel: +91 79 26857316 Tel: +91 79 26857317 Tel: +91 79 26857318

Website: <https://www.ncodesolutions.com>

All the shortlisted Bidders are requested to share user Ids with AMC after registering with M/s (n) Code Solutions at the earliest to facilitate your access to the bidding process.

9. A Bidder will be selected as per the selection method and procedures specified in RFP.

10. The RFP includes the following documents:

1) RFP Part -1

- (i) Letter of Invitation
- (ii) Preamble, Definition and Instruction To Bidder Section.
- (iii) All Appendix including standard forms of Proposal/ Bid submissions and Draft Agreement.

2) RFP Part -2: Scope of Services and Technical Specification Document.

11. Please inform us in writing at the following address, upon receipt:

- a) that you received the Letter of Invitation;
- b) that in the event you are submitting your proposal , you will submit the proposal by the date & time indicated in RFP. The date and time are reproduced for information below:

Date from which of RFP will become available	:	____, 2016
Pre Bid Meeting	:	____, 2016
Last date of Proposal Submission (online)	:	____, 2016
Last date of Proposal Submission (physical without price bid)	:	____, 2016

Yours sincerely,

Sd/-

K L Bachhani, GAS
Deputy Municipal Commissioner (E-Governance)
Ahmedabad Municipal Corporation,
2nd Floor, Sardar Patel Bhavan,
Danapith,
Ahmedabad - 380001.

Nodal Officer: Mr. Ramya Bhatt
Asst. Municipal Commissioner
(E-Governance), AMC
Ph. 9377409646

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A. DEFINITIONS

In this RFP, the following word (s), unless repugnant to the context or meaning thereof, shall have the meaning(s) assigned to them herein below:

1. **Approved Banks** shall mean any bank as listed in Appendix 5 which only are to be used for the purposes of Bank Guarantee or drawing Demand Drafts for transactions with AMC for the purposes of this bid and Works.
2. **“AMC”** or **“Authority”** means the Ahmedabad Municipal Corporation and shall include its authorized successors and assigns at all times.
3. **“AMC Premises”** shall include BRT Bus Stations, AMTS Buses, AMTS Terminals, City Civic Centers, AMC run Parking space, Kankaria, Sabarmati Riverfront where CCPS is mandatorily implemented.
4. **“Bid/Proposal ”** means the proposal submitted by the Bidder(s) in response to this RFP in accordance with the provisions hereof including Technical Proposal and Price Proposal along with all other documents forming part and in support thereof as specified in this RFP.
5. **“Bidder”** means Shortlisted Bank led Consortium.
6. **“Bid Security”** or **“Earnest Money Deposit (EMD)”** means Security furnished by the Bidder of amount specified in clause 2.5 as part of detailed Proposal.
7. **“Bid Process”** means the process of selection of the Successful Bidder through competitive bidding and includes submission of Proposals, scrutiny and evaluation of such Bids as set forth in the RFP.
8. **“Bus Stop/Bus Station”** means a place earmarked on the route of buses where buses stop for a short duration for passengers to board or disembark from the buses.
9. **“Consortium”** shall mean the group of legally constituted entities, who have come together to participate in captioned project and have agreed to terms and Conditions of Consortium Agreement as specified in this RFP for design, development, integration, implementation, operation, maintenance and management of CCPS Project, subject to the terms of this RFP. Consortium is not permitted to participate in Bidding Process.
10. **Completion Certificate/GO Live Certificate’** means the certificate issued by the Authority upon successful installation and demonstration of all functionalities as specified in RFP Part-2 of Hardware and Software Units specified in Request Order. The Authority shall issue Go Live Certificate separately for each Request Order.

11. **“Deadline for Submission of Bids/ Proposal ”** or **“Proposal Due Date /Bid Due Date“** shall mean the last date and time for receipt of Bids as set forth in clause 1.9 Bid Summary of this RFP under the heading **“Bid Summary”** or such other date / time as may be decided by AMC in its sole discretion and notified by dissemination of requisite information.
12. **“CCPS Project** or **“ Project “** refers to the design ,development, procurement, supply, integration, implementation, operation ,maintenance and management of Common City Payment System as defined in Part 2 Scope Of Services And Technical Specifications Document and point no 2 of Bid Summary section or any of its part/subpart as the context may require or admit.
13. **“Agreement”** means the legal agreement including, without limitation, any and all Annexure thereto, which will be entered into between AMC and the Successful Bidder for to develop, design, engineer, procure, install and maintain the CCPS Project during the Contract Period. The Draft License Agreement is specified in Appendix-6 of this RFP. The terms of this RFP, along with any subsequent amendments at any stage, shall become part of this Agreement.
14. **“Licensee”** shall mean the Successful Bidder for this CCPS Project under this RFP with whom AMC shall enter into the CCPS License Agreement.
15. **“Letter of Acceptance”** or **“LOA”** means the letter issued by AMC to the Successful Bidder to undertake and execute the CCPS Project in conformity with the terms and conditions set forth in the RFP and any subsequent amendments thereof.
16. **“Lead Time”** shall mean the time specified by the Authority available for implementation of the CCPS Project as per the the provisions of License Agreement.
17. **“Performance Security”** shall mean the Bank Guarantee furnished by a successful Bidder for punctual and due performance of its duties as per terms and conditions of this RFP.
18. **“Project Site ”** shall mean the Kankaria , Sabarmati Riverfront, Parking, City Civic Centers and smart cards where the CCPS System is to be implemented as per the scope of this RFP
19. **“CCPS Project implementation”** or **“Project Implementation”** means successful installation of hardware, software etc as per the Request Order and Completion Certificate/Go Live issued thereof by the Authority.
20. **“RFP”** or **“Tender “** shall mean this RFP document which comprises of the following sections: Disclaimer, Preamble, Instructions to Bidders, Draft License Agreement, Service Level Agreement, Forms of Bid which include any applicable Appendix thereto and Scope of Services and Technical Specification specified in Part-2 Scope of Services and Technical Specification Document.

21. **“Request Order”** shall have a meaning specified in the clause 1.3 (d)
22. The terms **“Successful Bidder”**, shall mean the Bidder who is awarded the work under this RFP.
23. **Technical Proposal Evaluation Criteria** shall have a meaning specified in clause 5.1 of this RFP Part-1.

Any other term(s), not defined herein above but defined elsewhere in this RFP shall have the meaning(s) ascribed to such term(s) therein and shall be deemed to have been included in this Section.

B. INSTRUCTION TO BIDDERS

1. INTRODUCTION

1.1 Introduction to this Bid Proposal

AMC intends to invite proposals through E-Tendering. The Technical Proposal shall have submitted in Hard Copies Physically on or before the Bid Due Date at the address specified in the relevant section of RFP. The Bids shall be prepared in English. Initials of the authorized representative of the bidder must attest all erasures and alterations made while filling the Technical Proposals. The Price Proposal must be submitted online only through E-Procurement through website <http://amc.nprocure.com> and should not be submitted in physical form. Failure to comply with any of these conditions may render the Proposal invalid.

1.2 Vision for Common City Payment System

AMC intends to implement interoperable payment ecosystem through smart fare media like cards or mobile phones. AMC intends to offer integrated electronic payment services to its users by making common smart card based system available to them. The larger objective is to roll out this model along with all other transit operators (i.e Ahmedabad Municipal Transport Services and Ahmedabad Janmarg Limited) for the acceptance of CCPS cards on their networks and vice a versa and also allow the CCPS operate **at Parking facilities, Recreational Services (Kankaria and Sabarmati Riverfront) , Municipal Payments ,Utility Payments, Retail etc.**

The initiative would offer tremendous ease and benefits to users by enabling a single instrument powerful enough to cater to all the transit and other needs. Commuter can use CCPS for travelling from one place to another without getting into long queues to buy tickets through cash. The CCPS card shall act as electronic money facilitating the travel payment and other payment needs of the users within Ahmedabad City. It also enables access to electronic payment infrastructure services to **all strata's of society** and to every nook and corner of the city. It also aids **in green travel initiative by enabling lesser travel** by citizens for payment services other than transport services. **The CCPS Project is one of the key initiatives under the Smart City Project of the Government of India under which Ahmedabad has been selected as a Smart City.**

1.3 Scope of Work

The brief scope is specified below. Detailed scope is presented in Part 2: Scope of Services and Technical Specification Document of this RFP document.

A. Investment, Design, Development, Procurement, Supply, Integration and Implementation of CCPS

- (i) Invest, Design, Development, procurement, supply, integration and implementation of Open Loop EMV Compliant smart card based City based Common payment solution to following AMC services.

Services to be Covered	Nodal Agency/ Department in AMC
Kankaria Lake	Kankaria Lake Development Front
Sabarmati Riverfront (Parks, Gardens and other amenities)	Sabarmati Riverfront Development Corporation Ltd (SRFDCL)
Municipal Payments	At AMC's City Civic Centers.
Parking	AMC run parkings
Bus Rapid Transit System (BRTS)	Ahmedabad Janmarg Limited (AJL)
City Bus Services	Ahmedabad Municipal Transport Services (AMTS)

It is to be noted that AMC initiated a process of selection of Service Provider for ITMS & AFCS for BRTS and City Bus Services (i.e. AMTS) separately. The scope of Licensee shall include only card based services with regards to BRTS and City Bus Services.

Above shall also includes all custom clearance, handling and inland transportation of all Hardware/Software under this Contract, till the time the equipment is installed at Project site and all tests completed.

The Bills of quantities required for above services are specified in **Appendix 7**. Details of existing user base of above services are provided in Appendix 8.

- (ii) The CCPS shall comprise the Hardware and Software items specified hereunder.

Services	Hardware	Software
Kankaria lake	Co – branded smart cards, POS machines, ETMs and Validators at following places <ul style="list-style-type: none"> • Main Entry Exit Gates. • Train Ticketing Booths • Kids City Entry Exit and Ticketing Booth • Butterfly Park Entry Exit and Ticketing Booth. • Kankaria Zoo Entry Exit and Ticketing Booth. 	<ul style="list-style-type: none"> • Interface to Card Host Management System • Clearing House Solution Software as and when required. • Validators/ acquiring terminals software components installed at Kankaria, Sabarmati Riverfront and Municipal Parkings. • web portal- Internet Payment Gateway. • Payment Wallet /Mobile Recharge
Sabarmati	Co-branded smart cards, POS machines,	

Riverfront	ETMs and Validators at following places. <ul style="list-style-type: none"> • Entry Exit Points at Existing Garden. • Entry Exit Points at Bio Diversity Park. • Entry Exit Points at Flower Garden 	<ul style="list-style-type: none"> • Security/Fire wall etc.
Parking	Co-branded smart cards, POS machines and ETMs at Municipal Parkings.	
Control Centre	Control Centre Hardware including servers, Database, Network, Security, Backup System, Anti-Virus setup etc for AFCS.	
BRTS	<ul style="list-style-type: none"> • Smart Cards • Cards personalization 	
City Bus Services (AMTS)	<ul style="list-style-type: none"> • Smart Cards • Cards personalization 	

The Bills of quantities required for above services are specified in Appendix 7

The Licensee shall adhere to the detailed Scope of Work, Technical Specifications and functionalities of each component of CCPS Project provided in Part 2 : Scope of Services and Technical Specification Document of this RFP document.

- (iii) Licensee shall at its sole discretion undertake the implementation of CCPS at following places outside the AMC frame work.
- Utility Payments such as Electricity etc.
 - Retail /merchant/Grocery outlets.
 - Vendors of Recreational activities (Kankaria, Riverfront).
- (iv) Licensee shall be responsible for installation, integration, initialization and startup of the Hardware and software supplied by it .
- (v) Licensee shall undertake Card Personalization Task.
- (vi) Licensee shall also ensure interoperability of Co-branded EMV Smart Cards on Kankaria , Sabarmati Riverfront, BRTS, City Bus Services, and outside AMC network using the open standard common specifications in future.

B. Providing Interfacing protocols, APIs of Card Host, CCHS, and Smart Cards for integration with Transit AFC.

- Licensee shall provide/share all required APIs and interfacing protocols of Card Host, CCHS, Smart Cards to Authority appointed AFC Service Provider in order to facilitates integration with Transit AFCS.
- Authority appointed AFC Services Provider shall undertake complete Integration Responsibilities with Licensee's Card Host, CCHS, and Smart Cards where as

Licensee shall facilitate such integration by providing any support required apart from sharing of required APIs and Interfacing Protocols.

- (iii) Licensee shall establish the real-time connectivity of AFC Data centers/Servers residing in Control Center with Bank's CCHS Servers /data centers for sending details/information pertaining to card based transaction.
- (iv) Licensee shall have to ensure timely sending of transaction settlement data from its CCHS servers to AFC Service Provider's servers residing in Control Center for reconciliations of transactions settled. Bank shall undertake complete reconciliation responsibilities.

C. Transaction settlement, Cash Collection and Deposit

- (i) Licensee shall undertake complete smart card based and cash based Transaction settlement and reconciliation responsibilities.
- (ii) Licensee shall collect the cash collected at BRT Bus Stations, AMTS Terminals, City Civic Centers, Kankaria and Sabarmati Riverfront at the end of the day and/or the amount received from card based transaction and deposit into AMC's Merchant account on T+2 day (settlement). Where 'T' is date on which money collected.
- (iii) Licensee shall settle the all transaction done up to 11:00 PM daily. The share of transactions so settled shall be transferred to account of AMC Merchants in T+1 day.
- (iv) The Cash Collection timing shall be decided in mutual consultation between the parties based on requirement of respective department.
- (v) The Cash Collection responsibility/business at AMC Service Points such as Kankaria, SRFDCL, City Civic Center, AMTS, BRTS etc shall be transferred to the Licensee after successful implementation of CCPS in all services including in AMTS and BRTS (i.e. integration with AMTS and BRTS Transit AFC). Up to this point only card based transaction shall be routed through the Licensee. Cash collection at different service points are defined as follows.
 - (a) Kankaria : Collection of cash at Gates and AMC runs amusement activities.
 - (b) SRFDCL: Collection of cash at Parks, Gardens (At this stage) and later as other amenities come up
 - (c) City Civic Centers: Collection of cash for payments made in cash but not cheques.
 - (d) BRTS/AMTS : Collection of cash at BRT Bus Stations/ AMTS Terminals
- (vi) For any delay in settlement of daily cash collection/card based transaction to AMC Merchant's accounts beyond T+2 days, the Authority reserves the right to deduct the Damages as amount by charging interest rates of **12% per annum** for a additional period for which cash settlement is delayed.
- (vii) Licensee shall undertake reconciliation of cash collected and transaction reported. Licensee shall have to provide explanation for any discrepancy found.

D. Establishing Marketing and Channels

- (i) Licensee shall set up approx. 1000 card recharging, dispensing and/or municipal bill payment services through its network of service providers within the city limit. This could be set up at stores, side stores, grocery stores where users shall avail all card recharging and dispensing services. The idea is to spread the availability and thereby maximizing the use of the CCPS System.
- (ii) setup of web enabled and mobile app based online card money top-up over dedicated web channel with payment gateways and other banking channels.
- (iii) Offer mobile wallet for cashless electronic transfer.
- (iv) Develop loyalty program to maximize the use of CCPS System.

E. Maintenance and Management of CCPS during Contract Period

Licensee shall maintain and manage all Hardware and Software forming part of the CCPS Project during the Contract/License Period to ensure the availability of the CCPS System in accordance with the provisions of the Scope of Services and Technical Specification RFP Part-2, Service Levels specified in RFP Part-2 and guidelines and specifications as may be stipulated time to time by the Authority.

F. Setting up Operation and Maintenance of CCH and other required central processing systems at its own location during License Period

- (i) The Licensee shall set up central systems (to install and host the required hardware and software of central system of CCPS Project) at its own locations and carry out centralized monitoring and supervision of Operation, Maintenance and Management of CCPS Project during the License Period.
- (ii) The scope shall include centralized monitoring and supervision of operation and functionality of CCPS System components (all hardware and software), handling ticketing related queries from commuters through help desk/call center, providing detailed MIS reports and other aspects as specified RFP Part-2.

G. Ensuring continuity of CCPS

- (i) Licensee shall ensure continuity of CCPS in case of any stoppages of failure as per the scope, Technical Specifications and Functionalities specified in part: 2 Scope of Services and Technical Specification of this RFP.
- (ii) Licensee shall also establish backup system to make up for any loss of database

H. Customer support to resolve Co-branded smart card users queries/issues

- (i) Licensee shall establish customer care/call center to support over POS, Phone, Internet for queries pertaining to card issuance, personalization, renewal, refunds, card not working in Non transit environment, recharge or deduction related queries, expiry of cards customer account management and customer support with payment gateway.

- (ii) Whereas Authority appointed AFC Service Provider shall resolve the queries pertaining to card not working in transit system/deduction related queries in transit.
- (iii) Licensee and AFC Service Provider shall coordinate with other to resolve the cards related queries.

I. Training and handholding support to Authority's Staff.

- (i) Licensee shall organize workshop for Senior Management officers of Authority on CCPS overview.
- (ii) Licensee shall train the staff of the Authority for fare collection operation (ticketing operation) at non transit AMC services. Such training shall include and not limited to loading, recharging, card issuance and other activities as directed by the Authority.

1.4 Terms of License

- (a) Licensee shall undertake project on Built, Operate, Manage and Transfer basis.
- (b) Licensee shall invest in CCPS Project Infrastructure including all required hardware and software and also undertake scope of work specified in clause herein above during the License Period.
- (c) Licensee shall operate, maintain and manage the CCPS Project during the License Period of 7 (seven) years commencing from the date of issuance of Project Acceptance/Go Live Certificate for first Request Order. Provided in the event of earlier termination of the Contract, this period shall be ending with the date of termination of the Contract (the "License Period/Contract Period").
- (d) Authority shall issue separate Request Order specifying the quantities of Hardware and Software to be commissioned along with Project Site/AMC Premises for different services. For instance separate Request Order for different services such as Kankaria, Sabarmati Riverfront, City Civic Centers etc shall be issued. Such request shall be in writing specifying number of hardware, software units and locations in which it is to be supplied and implemented ("*Request Order*"). Request Order shall be implemented within the Lead Time specified in Draft License Agreement.
- (e) Authority shall Provide the Licensee with the access to the site and the necessary ground level infrastructure such as space and electricity for the Licensee's equipment deployment in Authority's premises.
- (f) The Bidder is required to quote the Percentage of income generated from the co-branded card based transactions in AMC Merchant Services such as BRTS, AMTS, Kankaria, City Civic centers, Sabarmati Riverfront etc which Authority shall share with Licensee as per the Appendix-2 Price Bid. The eligible and qualified Bidder quoting the Lowest percentage shall be considered the Preferred Bidder as per the terms of this RFP.

- (g) The payment to the Licensee shall start after the issuance of Project Acceptance Certificate. It is clarified that Payment of only those services shall start for which CCPS is implemented. For example Payment for the card based transaction in Kankaria shall start only upon implementation of CCPS in Kankaria. Such Payment shall be made on Monthly basis.
- (h) Licensee shall bear defect liability for its goods and services. It shall be free from defects in the design, engineering, Materials, and workmanship that prevent the System and/or any of its components from fulfilling the Technical and Functional Requirements specified in RFP Part-2. Defect Liability Period for Hardware and software is 7 years.
- (i) At the end of the License Period or earlier Termination of Contract due to Licensee Event of Default, the Licensee shall transfer ownership of all Hardware, database, Standard third party software Licenses, Customised Software developed for CCPS except its proprietary Hardware and Software to Authority at no cost to Authority.
- (j) Termination Due to Authority Event of Default/Force Majeure , the Licensee shall transfer the ownership of shall transfer ownership of all Hardware, database, Standard third party software Licenses, Customized Software developed for CCPS except its proprietary Hardware and Software to Authority at depreciated value of all such Hardware and Software less payments already made by the Authority. In such case Authority shall provide Performance Security to Licensee after deducting any due to Licensee.
- (k) In case of Termination due to Licensee's Event of Default, the Authority shall have right ;
 - (i) to forfeit the Performance Security in full.
 - (ii) to appoint another Licensee.

In such case the Licensee shall not obliged to pay any further share of gross revenue generated from Non AMC Merchant.

- (l) Performance and fulfillment of its roles & responsibilities and obligations as per the provisions specified in Draft License Agreement.

Detailed Terms and Conditions are specified in Draft License Agreement Appendix-6.

1.5 Brief Description of Bidding Process

- (a) The Authority has adopted two stage selection process (Collectively referred as the " **Bidding Process**") for selection of a competent Bidder (i.e Bank) for the award of the CCPS Project. The first stage (the "EOI Stage") of the process involved short listing of interested Bidders based on Eligibility specified in Expression of Interest (EOI) document. At the end of this process Authority shortlisted Bidders meeting the

requirement of EOI stage, who are eligible for second stage of bidding process comprising Request for Proposals (the “Request for Proposals” or “RFP”). Only those Bidders that are short-listed by the Authority shall be invited to participate in the RFP stage.

- (b) The RFP shall comprise detailed scope of work, Proposal evaluation criteria, Technical Specification and functional requirements and Contract conditions and all other information that would reasonably allow the short listed bidder to form a judgment on the likely costs and revenue involved in the CCPS Project.
- (c) Authority invites proposals from short listed Bidders through sealed Bids in Two Packet bid System separately for Technical Proposal and Price Proposal with evaluation as per the RFP terms through transparent and competitive bidding process. Complete Technical Proposal in prescribed form shall be submitted in prescribed forms in Hard copies in Physical form whereas Price Proposal shall be submitted online through <http://amc.nprocure.com> only. The Price Proposal of Bidders submitted in Hard Copy in Physical form shall be rejected as non responsive. Complete Proposals shall be submitted on or before the time and date fixed for submission of Proposal (“**Bid Due Date**”). Bid delivered after Bid Due Date will be rejected.
- (d) The Bidders need to offer its Proposal which conforms to Technical Specification, functionalities, Terms and Conditions provided as part of this RFP Document.
- (e) In a first step, evaluation of Technical Proposal will be carried out as specified in Clause 6.2. Based on Technical evaluation, the Price Bids of only Bidders meeting the Responsiveness Tests and Proposal Qualification criteria as specified in clause 5 and 6.2 shall be opened.
- (f) The bidders are required to quote the Percentage of income generated from the co-branded card based transactions in AMC Merchant Services such as BRTS, AMTS, Kankaria, City Civic centers, Sabarmati Riverfront etc which Authority shall share with Licensee as per the Price Bid format Appendix-2. The Bidder meeting the Responsiveness Tests and Proposal Qualification criteria and quoting the **lowest such percentage** and whose Price Proposal determines to be responsive as per clause 5.2 (d), shall be considered as Preferred Bidder (the “**Preferred Bidder**”).

1.6 Due Diligence

The Bidders are encouraged to examine and familiarize themselves fully about the nature of assignment, scope of work, all instructions, forms, terms and conditions of RFP, local condition and any other matters considered relevant by them before submitting the Bid by paying a visit to the site, sending written queries to the Authority, and attending a Pre Bid meeting .

1.7 Acknowledgement by Bidder

- a) It shall be deemed that by submitting the Bid, the Bidder has:
 - 1) made a complete and careful examination of the RFP

- 2) received all relevant information requested from the Authority;
 - 3) accepted the risk of inadequacy, error or mistake in the information provided in the RFP or furnished by or on behalf of the Authority relating to any of the matters referred to in Clause 1.5 above; and
 - 4) acknowledged that it does not have a Conflict of Interest
 - 5) agreed to be bound by the undertakings provided by it under and in terms hereof.
- b) The Authority shall not be liable for any omission, mistake or error in respect of or any of the above or on account of any matter or thing arising out of or concerning or relating to the RFP or the Bidding Process, including any error or mistake therein or in any information or data given by the Authority.

1.8 Cost of Bidding

The Bidders shall be responsible for all of the costs associated with the preparation of their Bids and their participation in the Bid Process. The Authority will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

1.9 RFP Fee

All shortlisted Bidders submitted RFP Fees of **Rs 50,000 (Rs Fifty Thousand)** during the first attempt. This is being revised RFP and RFP addressed to only shortlisted Bidders only, the provisions of RFP Fees has been excluded.

1.10 Schedule of Bidding Process

The Authority shall endeavor to adhere to the bidding schedule as specified in table below.

Sr. No.	Event Description	Date , Time and Address
1	Date from which RFP documents will be available	_____, 2016
2	Last date for receiving Pre Bid queries/clarifications	_____, 2016 upto 18:00 hrs at following email address ramyabhatt@egovamc.com , yatin@ahmedabadcity.gov.in , patelchirag@egovamc.com , gautamppatel@gmail.com , niravsjoshi@yahoo.co.in
3	Pre-Proposal Conference/ Pre Bid Meeting	_____, 2016 at 12:00 hrs at following address Ahmedabad Municipal Corporation Office,

		2 nd Floor, Conference Hall, Sardar Patel Bhavan ,Danapith, Ahmedabad -380001
4	Due Date/Last date of Proposal Submission (online)	<p>2016 upto 18:00 hrs through website http://amc.nprocure.com.</p> <p>The Proposal of the Bidder submitting Price Proposal in Physical form shall be rejected as non responsive.</p>
5	Due Date/Last date of Proposal Submission (physical without Price Proposal)	<p>From : 2016 to 2016 upto 16:00 hrs. The Technical Proposal shall be submitted at following address</p> <p>The Manager - Egovernance, Ahmedabad Municipal Corporation, E-Governance Department, 1st Floor, Sardar Patel Bhavan , Danapith, Ahmedabad -380001, Gujarat.</p>
6	Opening of Technical Proposals	At 16:30 hrs on 2016.
7	Opening of Price Proposal	To be indicated to later after completion of Technical Evaluation
8	Signing of Agreement	Within 15 days from the date of issuance of LOA.

2. GENERAL

2.1 Proposal/ Bid validity

- a) Proposals shall remain valid for a period of not less than 180 days (one hundred and eighty days) from the Bid Due Date/Bid Submission Date (the “**Proposal Validity Period**”). The Proposal of the Bidder shall be considered non responsive if such Proposal is valid for a period less the Proposal Validity Period.
- b) In exceptional circumstances, prior to expiry of the original Proposal Validity Period, Authority may request the Bidders to extend the period of validity for a specified additional period. The request and the responses thereto shall be made in writing. A Bidder may refuse the request without forfeiting his Bid Security/EMD. A Bidder agreeing to the request will not be required or permitted to modify his Proposal but will be required to extend the validity of his Bid Security/EMD for the period of the extension, and in compliance with Clause 2.5 in all respects.

2.2 Number of Proposals By Bidder

No Bidder shall submit more than one Proposal pursuant to this RFP. If a Bidder submits or participates in more than one Proposal, such Proposals shall be disqualified.

2.3 Governing Law and Jurisdiction

The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Ahmedabad shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the Bidding Process.

2.4 Authority's Right to Accept and Reject Any Proposals or All Proposals

- a) Notwithstanding anything contained in this RFP, the Authority reserves the right to accept or reject any Proposal and to annul the Bidding Process /Proposal Evaluation Process and reject all Proposals, at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof.
- b) It shall be deemed that by submitting the Proposal, the Bidder agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto and/ or in connection with the Bidding Process and waives, to the fullest extent permitted by applicable laws, any and all rights and/or claims it may have in this respect, whether actual or contingent, whether present or in future.
- c) Without prejudice to the generality of Clause (a) and (b) above, the Authority reserves the right to reject any Proposal/Bid if:
 - 1) at any time, a material misrepresentation is made or discovered, or
 - 2) The Bidder found to be indulging in Fraudulent and Corrupt Practices as defined in this RFP.
 - 3) the Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Proposal.
 - 4) Bidder submitted conditional Proposal/Bid.
- d) If such disqualification / rejection occurs after the Proposals have been opened and the Preferred Bidder as per award criteria gets disqualified / rejected, then the Authority reserves the right to consider the next best Preferred Bidder, or take any other measure as may be deemed fit in the sole discretion of the Authority, including annulment of the Selection Process.

2.5 Earnest Money Deposit (EMD)/ Bid Security

- (a) The bidder shall furnish as part of its Technical Proposal, a separate Bid Security (also referred to as "*Earnest Money Deposit*" (*EMD*)/ *Bid Security*") for Captioned work as part of his Proposal as per the given format. The Bid Security/EMD shall be sealed in a separate sealed envelope and super scribing "Earnest Money Deposit ".

An Earnest Money Deposit of **amount Rs 20 lakh (Twenty Lakh)** shall be provided from any of the Approved Banks to AMC , in any one of the following forms/format.

- i. Account payee Demand Draft /Banker's Cheque, in favour of "**Municipal Commissioner, Ahmedabad Municipal Corporation**" and payable at Ahmedabad.
 - ii. An irrevocable Bank Guarantee (**Appendix 3**) (the "**Bank Guarantee**"), drawn in favour of "**Municipal Commissioner, Ahmedabad Municipal Corporation**" and Payable at Ahmedabad and valid for a period of 240 days (Two hundred and forty days) from the Proposal Due Date, inclusive of a claim period of 60 (sixty) days, in the format prescribed in the bid documents. The Bank Guarantee should be encashable at Ahmedabad. The validity of Bank Guarantee may be extended as may be mutually agreed between Authority and Bidder from time to time as per clause 2.1.
- (b) Any bid not accompanied with valid Earnest Money Deposit in the acceptable amount, form and validity period will be summarily rejected by the Authority as being non-responsive and bids of such Bidder shall not be evaluated further.
- (c) The Authority shall not be liable to pay any interest on the Bid Security/EMD deposit so made and the same shall be interest free. The EMD shall be finished in Indian Rupees only.
- (d) The Bid Security of unsuccessful Bidders will be returned by the Authority, without any Interest, a promptly as possible on acceptance of the Proposal of the Preferred Bidder or when the Authority cancels the Bidding Process. Where Bid Security has been paid by Demand Draft/ Banker's Cheque deposit, the refund thereof shall be in the form of an account payee demand draft in favour of the unsuccessful Bidder(s). Bidders may by specific instructions in writing to the Authority give the name and address of the person in whose favour the said demand draft shall be drawn by the Authority for refund, failing which it shall be drawn in the name of the Bidder and shall be mailed to the address given on the Bid.
- (e) The Preferred Bidder's EMD will be returned, without any interest, upon the Preferred Bidder signing the Agreement and furnishing the Performance Security in accordance with the provision thereof.
- (f) The Authority shall be entitled to forfeit and appropriate the Bid Security as Damages inter alia in any of the events specified in Clause 2.5 (g) herein below. The Bidder, by submitting its Bid pursuant to this RFP, shall be deemed to have acknowledged and confirmed that the Authority will suffer loss and damage on account of withdrawal of its Bid or for any other default by the Bidder during the period of Proposal validity as specified in this RFP. No relaxation of any kind on Bid Security shall be given to any Bidder.

- (g) The EMD/Bid Security shall be forfeited and appropriated by the Authority as damages without prejudice to any other right or remedy that may be available to the Authority hereunder or otherwise, under the following conditions:
- i. If a Bidder submits a non- responsive Proposal;
 - ii. If a Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified in Clause 8 of this RFP;
 - iii. If a Bidder withdraws its Proposal during the Proposal Validity Period as specified in this RFP and as extended by mutual consent of the respective Bidder(s) and the Authority;
 - iv. In the case of Successful Bidder, if it fails within the specified time limit –
 - 1) to sign and return the duplicate copy of LOA
 - 2) to sign the Agreement within the time period specified by the Authority.
 - 3) to furnish the Performance Security within the period prescribed therefore in the RFP; or
 - 4) In case the Successful Bidder, having signed the Contract, commits any breach thereof prior to furnishing the Performance Security.

3. Documents and Pre Bid Conference

3.1 Content of RFP

This RFP comprises the Disclaimer set forth hereinabove, the contents as listed below, and will additionally include any Addenda issued in accordance with Clause 3.4.

1. RFP Part-1

Disclaimer

Letter of Invitation to Shortlisted Bidders based on EOI.

Section **Error! Reference source not found.** Preamble

Section **Error! Reference source not found.** Interpretation

Section **Error! Reference source not found.** Definitions

Section D Instruction to Bidders

Section E Appendix

Appendices

Appendix 1 - Formats for Technical Proposal

Appendix 2 - Formats for Price Proposal (To be submitted online through

<http://amc.nprocure.com>)

Appendix 3 - Format for Bank Guarantee for Bid Security/EMD

Appendix 4 - Format for Bank Guarantee for Performance Security.

Appendix 5 - List of Approved Banks for purpose of providing Bid Security / Performance Security

Appendix 6 – CCPS License Agreement, and schedules mentioned there in.

Appendix-7 – Bills of Quantities

Appendix -8 – Income of BRTS, AMTS and Kankaria Lakefront

2. RFP Part-2 : Technical Specification and Scope of Work Document

3.2 Clarification to RFP Documents

- a) Bidders requiring any clarification on the RFP may notify the Authority in writing through email at the address provided in Schedule of Bidding Process, Clause no 1.9. They should send in their queries on or before the date mentioned in the Schedule of Bidding Process specified in Schedule of Bidding Process, Clause no 1.9 , in order to enable Authority to have adequate notice of the said queries so that the same may be addressed at the Pre Bid Meeting. The Authority shall endeavour to respond to the queries at short span of time prior to Bid/Proposal Due Date. The responses to queries will be sent to shortlisted Bidders by the Authority.
- b) The Authority shall endeavour to respond to the questions raised or clarifications sought by the Bidders. However, the Authority reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring the Authority to respond to any question or to provide any clarification.
- c) The Authority may also on its own motion, if deemed necessary, issue interpretations and clarifications and amendment to all Bidders. All clarifications and interpretations issued by the Authority shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by Authority or its employees or representatives shall not in any way or manner be binding on the Authority.

3.3 Pre Bid Meeting

- a) A pre-bid meeting would be held at time and an address specifies in Schedule of Bidding Process, Clause no 1.9. Bidders shall bear their own cost of attending any pre-bid conference.
- b) During the course of pre-bid conference(s), the Bidders will be free to seek clarifications and make suggestions for consideration of the Authority. The Authority

shall endeavour to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.

- c) Clarifications/responses would be shared by emailing the responses to Shortlisted Bidders as per clause 3.4 .
- d) Non-attendance at the pre-bid conference shall not be a cause for disqualification of a Bidder. However, terms and conditions of the Addendum(s) shall be legally binding on all the Bidders irrespective of their attendance at the Pre-Bid Conference.

3.4 Amendment of Bidding Documents

- a) At any time prior to the Proposal/Bid Due Date, the Authority may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify the RFP by the issuance of Addenda/corrigendum.
- b) Any Addendum/Corrigendum issued hereunder will be in writing and shall be sent to Shortlisted Bidders.
- c) In order to afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, the Authority may, in its sole discretion, extend the Proposal/Bid Due Date.

4. PREPARATION AND SUBMISSION OF PROPOSALS

4.1 Language of Proposal

- a) The Proposals and all related correspondence and documents in relation to the Bidding Process shall be in English language. All supporting documents and printed literature furnished by the Bidders with the Proposal may be in any other language provided that they are accompanied by notarized translations in the English language, duly authenticated and certified by the Bidder.
- b) All supporting materials, which are not translated into English, may not be considered. For the purpose of interpretation and evaluation of the Proposal, the English language translation shall prevail.
- c) The Bidders shall ensure that any number mentioned in the Proposal shall be followed by words in relation to such numerical format of the number, and in the event there is a conflict in the numerical and the word format of the number, the number provided in words shall prevail.

4.2 Proposal Currency

All prices quoted in the Proposal shall be quoted in Indian National Rupee(s) (INR).

4.3 Format and Signing of Proposal

- a) The Bidder shall provide all the information sought under this RFP. The Authority will evaluate only those Proposals that are received in the required formats and complete in all respects.

The Bidder shall prepare and submit one original set of the Technical Proposal (together with originals/ copies of Documents required to be submitted along therewith pursuant to this RFP) and clearly marked "ORIGINAL". In addition, the Bidder shall submit 1 (one) copy of the Technical Proposal, along with Documents, marked "COPY". ***The EMD and Block cost Envelope as per clause 4.4 (C) shall be placed in Original set of Proposal.*** In the event of any discrepancy between the original and its copies, the original shall prevail.

The Bidder shall submit the ***Price Proposal(Appendix-2) online through website : <http://amc.nprocure.com> only . The Proposals of the Bidders submitting its Price Proposal in Physical or any other form than the e-tendering shall be rejected as non responsive proposal.***

- b) The Technical Proposal and its copy shall be typed or written in indelible ink and signed by the authorized signatory of the Bidder who shall also initial each page, in blue ink and the signature of the authorized signatory shall bind the Bidder to the contract. In case of printed and published documents, only the cover shall be initialed. All the alterations, omissions, additions or any other amendments made to the Proposal shall be initialed by the person(s) signing the Proposal. Each page of the Proposal must be numbered at the right hand top corner.
- c) The Proposal must be properly signed by the authorized signatory (the "Authorized Signatory") as the Bidder holding the power of Attorney. If possible such Power of Attorney shall be supported by a Board Resolution in favour of the person vesting power to the person signing the Bid.

4.4 Proposal Submission Format & Sealing and Marking of Proposals

- a) The original of the Bid Security of the required value and in approved format as specified in clause 2.5 shall be sealed separately in an envelope on which the following shall be super scribed:

"Envelope 1 – Bid Security for CCPS Project"

- b) The original and copy of the Technical Proposal shall be sealed separately in an envelope on which the following shall be super scribed:

"Envelope 2 – Technical Proposal for CCPS Project"

The documents of Technical Proposal shall be as per the Appendix 1 of this RFP and should comprise of all documents required to be submitted as per the said Appendix I their respective Forms 1.1 to 1.10. The check list of Technical Proposal presented below.

Check list for documents - Technical Proposal

Sr. No	Appendix-1, Form No.	Particulars
1	1.1	Forwarding Letter signed by authorized signatory of Bidder. Constituent documents such as MOA, AOA, Certificate of Incorporation, Partnership Deed, Service Tax Registration etc..
2	1.2	Authorization of signatory in the form of Board Resolution/ or Power of Attorney (POA notarized and Applicable in case of bid not being signed by the person directly authorized by the firm)), as applicable.
3	1.3	Performance Statement as per Appendix 1.3 along with client work order/ completion certificate
4	1.4	Project Execution Methodology in a format provided in form 1.3 of Appendix-1
4	1.5	Equipments Data Sheets along with supporting documents.
5	1.6	Undertaking for information and document provided are true. all Consortium Member should provide this undertaking
6	1.7	Anti Blacklisting Certificate in the format attached. All Consortium Member should provide Anti blacklisting Certificate.
7	1.8	Self Declaration stating that the terms of Non Disclosure Agreement signed and submitted to AMC during the first attempt shall be applicable to revised RFP too.
8	1.9	List of OEM along with Product/services offered
9	1.10	List of Sub contractor along with Product/services offered
10		Original RFP documents issued along with updated addendums/amendments thereto, duly signed by the Bidder through its authorized signatory on all pages.

The documents of Technical Proposal shall be as per the Appendix 1 of this RFP and should comprise of all documents required to be submitted as per the said Appendix 1.

- c) The Bidder shall have to provide (i) rates, make and Models for each BOQ item (ii) O&M costs for year 1 to year-7 along with detailed breakup, in a separately sealed envelope in hard copies as per the format specified in Appendix-7 (B), on which the following shall be super scribed:

“Envelope 3 – Block Cost for CCPS Project”

The Bidder shall have to provide only original copy of Envelope -3.

It is to be noted that rates of the BoQ items shall not be taken in Price Proposal Evaluation. The Envelope 3 shall only be opened at the time of opening of Price Proposal.

- d) The **Price Proposal (Appendix-2)** shall be submitted online through website: <http://amc.nprocure.com> only. **The Proposals of the Bidders submitting its Price Proposal in Physical or any other form than the e-tendering shall be rejected as non responsive proposal.**

Indicative format of Price Proposal is provided in Appendix-2 of this RFP. The Bidder shall also submit all other documents as specified in Appendix -2

- e) The Bidders are required to submit its Proposal (i.e Technical Proposal and Price Proposal) on or before the Proposal Due Date specified in clause 1.9.
- f) The original and copy of the Technical Proposal shall also be sealed separately clearly marking the Original and Copy.
- g) All the above envelopes (Envelope 1, Envelope 2 and Envelope 3) with the original Proposal documents issued along with updated addendums/amendments thereto, duly signed by the Bidder through its authorized signatory on all pages shall then be sealed in one outer envelope.
- i. The inner and outer envelopes shall be addressed to Ahmedabad Municipal Corporation at the address specified in clause 1.9 and marked as below:

“Proposal for Ahmedabad CCPS Project”

Each inner and outer envelope should be super scribed with following information.

- 1) Name and Address of Bidder
 - 2) Contact person and phone numbers and email ids
- ii. Each of the envelopes shall be addressed to the Authority at address provided in clause no 1.9. The Proposal shall be sent through RPAD/Speed Post/Hand delivery/Courier so as to reach prior to Proposal Due Date and time at the address provided in clause no 1.9.
- iii. If the envelopes are not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the

contents of the Proposal submitted and consequent losses, if any, suffered by the Bidder. Proposals submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.

- iv. The Proposals of the Bidder, not submitted separately as Technical Proposal and Price Proposal as above, are liable to be rejected.

4.5 Proposal Due Date

- a) The last date and time of submission of the Proposals (the "Proposal Due Date/*Bid Due Date*") is specified in Schedule of Bidding Process clause no 1.9.
- b) Proposals should be submitted on or before Proposal Due Date at the address specified in Schedule of Bidding Process clause no 1.9 and in the manner and form as detailed in this RFP.
- c) The Authority may, in its sole discretion, extend the Proposal Due Date by issuing an Addendum uniformly for all Bidders as per clause 3.4. In such event, all rights and obligations of Authority and Bidders previously subject to the earlier deadline will thereafter be subject to the Proposal Due Date as extended. Any such change in the Proposal Due Date shall be notified to the Bidders by dissemination of requisite information in this behalf by sending the email of Addenda to all Shortlisted Bidders.

4.6 Late Proposals

- a) Proposals received by the Authority after the specified time on the Proposal Due Date and time shall not be eligible for consideration and shall be summarily rejected. Such Proposals shall be returned unopened to the Bidder.
- b) Authority shall not be responsible for any postal delay or non-receipt / non-delivery of any documents.

4.7 Modification and Withdrawal of Proposals

- a) Bidder shall not be allowed to modify any part of its Proposal after the Proposal Due Date.
- b) In order to avoid forfeiture of Bid Security, a Bidder may withdraw his Proposal after submission thereof, provided that Authority receives written notice of such withdrawal before the expiration of Proposal Due Date for Submission of Proposals and Time.
- c) The Bidder may modify, substitute or withdraw its proposal after submission, provided that written notice of the modification, substitution or withdrawal is received by the Authority prior to the Proposal Due Date. No Bid shall be modified, substituted or withdrawn by the Bidder on or after the Proposal Due Date and Time.
- d) The modification, substitution or withdrawal notice shall be prepared, sealed, marked, and delivered in accordance with Clause 4.4 ("Sealing and Marking of

Bids”), with the envelopes being additionally marked “MODIFICATION”, “SUBSTITUTION” or “WITHDRAWAL”, as appropriate.

- e) Any alteration/ modification in the Proposal or additional information supplied subsequent to the Proposal Due Date, unless the same has been expressly sought for by the Authority, shall be disregarded.

4.8 Documents Constituting Bid

Documents Constituting Bid is specified in clause 4.4

5. PROPOSAL EVALUATION CRITERIA

5.1 Technical Proposal Evaluation Criteria

To be considered qualified for opening of Price Proposal, each Bidder should meet Technical Proposal Evaluation Criteria specified hereunder.

- a) The Bidder should be Shortlisted Bank.
- b) The Bidder should have submitted required EMD as per clause 2.5 of the RFP.
- c) Consortium is not permitted to Participate in Bid. Sub contracting is permitted as per the terms specified in RFP.
- d) The Bidder should have undertaken at least one project as specified hereunder(either completed/ or in process of implementation);

“Smart card based payment solution project for Transit system/Toll Solution/ City wide payment solutions/any other project for which the Bidder has undertaken (either implemented or in process of implementation) Card Services either as a single Bidder or along with its Technical Partner (Card Hosting/ Clearing House Solution / establishing Top up facilities through Banking Channels /and acted as a Co- Branded Partners and /or have retail merchants).”

- e) The Bidders are permitted to take credit from its Parent/ Subsidiary / Sister Concern for meeting the Technical Evaluation Criteria provided meeting following conditions.
 - (i) In case a bidder is relying on qualifications of subsidiary/parent/sister concern firm for being considered for determination of compliance/meeting requirement with regards to the Technical proposal Evaluation Criteria, then under such circumstances, the bidder shall clearly indicate, with supporting documentation, the relationship between the bidder and the entity whose qualifications it is seeking to rely upon.
 - (ii) The bidder, if a subsidiary of another company, may claim such qualification only if

the parent company has a more than 50% shareholding in it. Similarly, a bidder may claim such qualification from its subsidiary only if it has a more than 50% shareholding in the subsidiary. Finally, a bidder may claim credit from a sister concern only if the parent company holds a more than 50% shareholding in both the bidding company and sister concern. If the firms are not in the nature of companies, then the determination of the relationship would be based on possessing a controlling stake. If bidding firm is a partnership firm then determination of relationship is based percentage of profit sharing. In such case more than 50% of profit-sharing shall be considered eligible for claiming credit from Parent (Parent firm or common partners holds more than 50% profit sharing in bidding firm) / Subsidiary (Bidding firm or common partners holds more than 50% profit sharing in subsidiary firm) / Sister Concern (Parent firm holds more than 50% profit sharing in both bidding firm and sister concern firm)

- f) The Bidders or its parent/subsidiary/sister concern from which it seeks to obtain credit for meeting Technical Proposal Evaluation Criteria shall not have been blacklisted by any Government Agency, or proved to have indulged in serious fraudulent practices by a Court of Law or an independent Commission of Inquiry in India or abroad at the time of Proposal Due Date. The Bidder is required to provide Anti blacklisting Certificate as specified in RFP Submission.
- g) The Services of any of the Bidder should not have been terminated by Authority or any other Government Authority in India or abroad, before the completion of respective Contract Period for which it has executed the Project or in process of execution of such project, on account of its poor performance, delay or abandonment of work by the Bidder. If such instance shall be found by Authority during bid process or period thereafter, then Authority at its sole discretion may reject the Bidder or terminate the Contract.
- h) The Bidders will be required to provide a Solution Over view through brief Write-up / Presentation in written form not exceeding broadly 5000 words.**

Contents of such Write up / Presentation should broadly correspond with the following:

Sr. No.	Content of Solution Overview
i	Understanding of the project and need requirements of AMC through followings.
	Overall understanding of system requirement with workflow explaining how the proposed solution would meet the AMC requirement.
	Solution & Proposed Architecture for CCPS System including product and software selection criteria, integration mechanism and MIS.
	Banking Services (i.e. specifically the payment gateway, net banking) to be hosted on globally accepted certification for information security/SSL
ii	Project Management Plan, Work Plan including tie up with capable Technical Partner
iii	USP of proposal in terms of followings.

	<ul style="list-style-type: none"> • Approach in increasing penetration of CCPS through loyalty program and other innovations- Marketing Plan. • Innovation in Technology, Design
iv	Timelines
v	Project Risk Identification and Mitigation Strategies

The above is required to ensure that a workable solution is proposed. AMC reserves the right to call the bidder for any clarifications/discussions regarding the solution and suggest binding changes in the solution if it feels such solution deviates majorly from its needs and purposes.

5.2 Evaluation of Price Proposal

- a) The Price Proposal of only Qualified Bidders passing the Responsiveness Test specified in clause 6.2, and meeting the Technical Proposal Evaluation Criteria specified in clause 5.1, shall be opened. The Price Proposal opening process is specified in clause 6.3.
- b) Bidders are required to quote followings as per the Price Proposal format provided in Appendix-2.

Percentage of income generated from the co- branded card based transactions in AMC Merchant Services such as BRTS, AMTS, Kankaria, City Civic centers, Sabarmati Riverfront etc which AMC/Authority shall share with Licensee.

- c) The Bidder Quoting the **Lowest percentage** in b) above shall be considered as Lowest Bidder/ Preferred Bidder and considered for award after following due process as per clause d) hereunder.
- d) The Authority shall determine the responsiveness of Price Proposal of Bidder determined to be Lowest in relation to the Market rate or Authority's Internal Estimate or Good Industry Practice. In case of the Price Proposal of the Lowest Bidder is found seriously unbalanced by Authority in relation to the market rate or it's internal estimate or Good Industry Practice, the Authority shall be entitled to solicit, at it's sole discretion, detailed price analysis for any or all items specified in Price Proposal, from the Lowest and/or all Bidders to demonstrate the internal consistency of those prices. In case of the Price Proposal of the Lowest Bidder, which is unrealistically lower or higher than internal estimate or market rate or Good Industry Practice and which could not be substantiated satisfactorily by the bidder, may be rejected as non-responsive.

6. EVALUATION PROCESS

6.1 Opening of Technical Bid/Proposal

- (i) The Authority shall open the Technical Proposals received to this RFP, at time , date and Place specified in clause 1.9 in the presence of the Bidders who choose to attend. The Bidders' representatives who are present at such opening shall sign a register evidencing their attendance as a witness to the Bids opening process.
- (ii) Proposals for which a notice of withdrawal has been submitted in accordance with Clause 4.7 shall not be opened.
- (iii) The Bidder's names, the presence or absence of requisite Bid Security and such other details as Authority in its sole discretion may consider appropriate, shall be announced at the opening of Technical Proposal.
- (iv) The Authority will subsequently examine and evaluate Technical Proposals in accordance with the provisions set out hereunder in clause 6.2.

6.2 Evaluation of Technical Bid/Proposal

The Bidders shall be required to submit documents as listed in this RFP document as per **clause 4.4** along with supporting documents. The Authority shall examine and evaluate the Technical Bids as per the evaluation steps specified below.

a) *Test of Responsiveness for EMD , Timely and proper Submission*

- 1) Prior to evaluation of Technical Proposals (i.e Technical Proposal Evaluation Criteria) , the Authority shall determine whether each Bid/Proposal is responsive to the requirements of the RFP. A Bid/proposal shall be considered responsive only if:
 - (i) It is submitted by the Shortlisted Bidders only.
 - (ii) it is received as per the format specified in RFP and prior to Proposal Date and time.
 - (iii) Technical Proposal is received through RPAD/Speed Post /Courier/Hand delivery only.
 - (iv) Price Proposal is received through E-Tendering through website: <http://amc.nprocure.com>.
 - (v) it is signed, sealed, and marked as specified in **clause 4.3 and 4.4**
 - (vi) it contains all the information, Annexures, documents and Authorizations in accordance with clause 4.4
 - (vii) it contains two separate sealed and marked envelopes for Technical Proposal and EMD.
 - (viii) it contains the EMD as per the amount , in formats and Validity Period as specified in RFP.
 - (ix) it does not contain any condition ;
 - (x) it is not non-responsive in terms hereof and any other conditions specified

elsewhere in RFP.

- 2) The Authority reserves the right to reject any Proposal which is non-responsive and no request for alteration, modification, substitution or withdrawal shall be entertained by the Authority in respect of such Proposal.
- 3) Evaluation of Technical Proposal Criteria of only those Bidders shall be carried out whose Bids/proposals determined to be responsive.

b) Assessment of Technical Proposal Evaluation Criteria

- 1) The Bidder must meet Technical Proposal Evaluation Criteria specified in clause 5.1.
- 2) Evaluation of Price Proposal of only those Bidders meeting the Technical Evaluation Criteria as above (1) , shall be carried out.

6.3 Opening of Price Proposal

- (i) The Price Bid shall be provided by the Bidder as per the E-Tendering through <http://amc.nprocure.com> as per the indicative format specified in Appendix -2 to this RFP. The Bids of the Bidder submitting its Price Bid in Physical/Hard Copy format shall be rejected.
- (ii) The Price Proposal of only the Bidders determines to be Responsive and meeting the Technical Proposal Criteria in accordance with Clause 6.2, is declared “Technically Qualified Bidders”, shall be opened in the presence of such of the Bidders and/or their authorized representatives who choose to attend.
- (iii) The time and date of opening of Price Proposal shall be informed to the Bidders who are declared as Technically Qualified Bidders in advance. The Bidders’ authorized representatives who are present shall be required to sign and record their attendance. The name of Bidder, Bid rates, etc. will be announced at such opening.
- (iv) The Authority shall evaluate Price Proposal in accordance with the provision set forth in **clause 5.2.**

6.4 Clarification of Bids and Request for additional/ missing information

To facilitate evaluation of Proposals, the Authority may, at its sole discretion, seek clarifications/documents/missing information in writing from any Bidder regarding its Proposal. The request for clarification or submission of information and the response shall be in writing. If the response from the Bidder is not received by the Authority before the expiration of the deadline prescribed in the written request, the Authority reserves the right to proceed with evaluation process at the total risk and cost of the Bidder.

6.5 Verification and Disqualification

- (i) The Authority reserves the right to verify all statements, information and documents submitted by the Bidder in response to the RFP and the Bidder shall, when so required by the Authority, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification, by the Authority shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of the Authority there under.
- (ii) The Authority reserves the right to reject any Proposal and appropriate the EMD if:
- 1) at any time, a material misrepresentation in terms of misleading or false representation is made or uncovered, or
 - 2) Bidder or its parents/subsidiary/sister concerned from whom it is taking credit for meeting Qualification Criteria is blacklisted/banned by any Government Agency in India or abroad.
 - 3) the Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Proposal .
 - 4) In case of fraudulent Bid/proposal and involved in fraudulent and corrupt practice as per RFP Clause 8.
 - 5) a Bidder makes an effort to influence Authority in its decisions on Evaluation process/Selection process.
 - 6) while evaluating the Proposal, if it comes To Authority's knowledge expressly or implied, that some Bidders may have compounded in any manner whatsoever or otherwise joined to form an alliance resulting in distorting competitive price discovery or delaying the processing of proposal .
 - 7) Record of poor performance such as abandoning the work, rescinding of contract for which the reasons are attributable to the non-performance of the Bidder, consistent history of litigation awarded against the applicant or financial failure due to bankruptcy.
 - 8) A bidder who submits or participates in more than one Bid/ Proposal under this RFP .

Such misrepresentation/ improper response/blacklisting/record of poor performance shall lead to the disqualification of the Bidder. If such disqualification / rejection occur after the Bids/Proposals have been opened and the Preferred Bidder gets disqualified / rejected, then the Authority reserves the right to:

- a) invite the remaining Bidders to submit their Bids/proposals or
- b) take any such measure as may be deemed fit in the sole discretion of the Authority, including annulment of the Bidding Process.

- (iii) In case it is found during the evaluation of Proposals or at any time before signing of the Contract or after its execution and during the period of subsistence thereof, that one or more of the prequalification/eligibility criteria/ conditions have not been met by the Bidder,

or the Bidder has made material misrepresentation or has given any materially incorrect or false information, the Bidder shall be disqualified forthwith if not yet appointed as the Licensee either by issue of the LOA or entering into of the Contract, and if the Successful Bidder has already been issued the LOA or has entered into the Contract, as the case may be, the same shall, notwithstanding anything to the contrary contained therein or in this RFP, be liable to be terminated, by a communication in writing by the Authority to the Successful Bidder or the Licensee , as the case may be, without the Authority being liable in any manner whatsoever to the Successful Bidder or the Licensee. In such an event, the Authority shall be entitled to forfeit and appropriate the EMD or Performance Security, as the case may be, without prejudice to any other right or remedy that may be available to the Authority under the RFP and/or the Contract.

6.6 Contacts during Proposal Evaluation

Proposals shall be deemed to be under consideration immediately after they are opened and until such time the Authority makes official intimation of award/ rejection to the Bidders. While the Bids are under consideration, Bidders and/ or their representatives or other interested parties are advised to refrain, save and except as required under the Bidding Documents, from contacting by any means, the Authority and/ or their employees/representatives on matters related to the Bids under consideration.

6.7 Correspondence with Bidder

Save and except as provided in this RFP, the Authority shall not entertain any correspondence with any Bidder in relation to acceptance or rejection of any Bid/Proposal.

6.8 Confidentiality

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with the process or is not a retained professional advisor advising the Authority in relation to, or matters arising out of, or concerning the Bidding Process. The Authority will treat all information, submitted as part of the Proposal, in confidence and will require all those who have access to such material to treat the same in confidence. The Authority may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or the Authority or as may be required by law or in connection with any legal process.

7. APPOINTMENT OF LICENSEE AND SIGNING OF AGREEMENT

7.1 Selection of Bidder

Subject to the provisions of clause 5 and clause 6 , the Bidder whose Bid is (i) adjudged as responsive in terms of clause no 6.2 (a) (ii) meeting the Technical Proposal Evaluation Criteria as per clause 5.1 and clause 6.2(b) and (iii) whose Price Proposal offered, on evaluation as per clause 5.2 has been determined to be Lowest and responsive as per

clause 5.2 (d) , shall be considered as the "**Preferred Bidder**" (the "**Preferred Bidder**") for award of work after following due process including negotiation.

7.2 Notification of Award

- a) Prior to expiry of the Proposal Validity Period, Authority shall notify the Preferred Bidder(s) as the Successful Bidder through letter that his/their Bid has/have been accepted (the "**Successful Bidder(s)**"). This letter ("**Letter of Award**" / "**LOA**") shall be issued, in duplicate and shall specify the sum which the Authority shall pay to the Successful Bidder and sum that the Successful Bidder shall pay to Authority in consideration of CCPS Project scope as per the terms of Contract.
- b) Successful Bidder shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Successful Bidder is not received by the stipulated date, the Authority may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as damages on account of failure of the Successful Bidder to acknowledge the LOA, and the next Technically Qualified Bidders having determined Second Lowest may be considered at sole discretion of Authority.

7.3 Signing of CCPS License Agreement

- a) After acknowledgement of the LOA as aforesaid by the Successful Bidder, it shall cause the Successful Bidder, subject to furnishing the performance security and Consortium Agreement as per clause 7.4 and 7.5, to execute/sign the License Agreement within the 30 (thirty) days from the date of LOA. The Successful Bidder shall not be entitled to seek any deviation, modification or amendment in the Draft License Agreement.
- b) The Draft copy of License Agreement is specified in Appendix 6.
- c) The Successful Bidder shall get correct amount of Stamp Duty adjudicated, at Ahmedabad in accordance with applicable law, and submit the same in two copies duly stamped and executed within thirty (30) days from the dispatch of Letter of Award. The Authority shall return one copy duly sealed and signed as a token of acceptance of the Contract. Stamp Duty, and any other charges as may be levied under applicable law, shall be paid by the Successful Bidder.

7.4 Performance Security

- a) The Successful Bidder shall furnish Performance Security to Authority for securing the due and faithful performance of its obligations under the CCPS License Agreement, on or before the date of signing of Agreement (the "**Execution Date**") , an unconditional and irrevocable bank guarantee for amount of **Rs 1.5 crore (Rs One Crore and Fifty Lakh only)** in favour of the "**Municipal Commissioner, Ahmedabad Municipal**

Corporation”, from any of Approved Banks to Authority as per format provided in respect thereof in Appendix 4 (“**Performance Security**”).

- b) The Licensee (*after the signing of Agreement the Successful Bidder shall be termed as the “ Licensee”*) shall maintain a valid and binding Performance Security for a period of three months after the expiry of the Contract Period (“Validity Period”)¹.
- c) If the Bidder, fails to furnish the Performance Security, it shall be lawful for the Authority to forfeit the EMD and cancel the contract or any part thereof.
- d) The Authority shall be entitled to forfeit and appropriate the amount of the Performance Security in whole or in part:
 - i) in the event the Authority requires to recover any sum due and payable to it by the Licensee including but not limited to Damages; and which the Licensee has failed to pay in relation thereof; and
 - ii) in relation to Licensee’s Event of Default in accordance with the terms contained in the Agreement.
- e) At any time during the Validity Period, the Performance Security has either been partially or completely been encashed by the Authority in accordance with the provision of the License Agreement. The Licensee shall within 15 (fifteen) days of such encashment either replenish, or provide a fresh performance security, as the case may be, failing which the Authority shall be entitled to terminate this Agreement.
- f) At the end of the License Period, the Performance Security shall be returned to the Licensee without any interest, subject to any deductions which may be made by the Authority in respect of any outstanding dues under the terms of the License Agreement.

7.5 Annulment of Award

Failure of the Successful Bidder to submission of Performance Security and signing of Agreement as per RFP terms and any other requirements and /or the provisions of RFP and the License Agreement shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security.

7.6 Tax Liability

- (a) The rates quoted in Price Proposal Appendix-2 shall be exclusive of Service Tax but inclusive of any other directly or indirectly applicable taxes. Service Tax as applicable shall be payable by the Authority to the Licensee based on invoice raised and on submitting the evidence of payment of such Service Tax. Any deviations due to change in the rate of directly applicable taxes and duties except Service Tax would be Liability of the Licensee

¹ In case, the availability of Bank Guarantee from the banks for the length of the Contract is difficult to obtain, the initial Guarantee maybe submitted valid for a period of 2 (two) years, and which shall have to be renewed 45 (forty five) days before its expiry.

- (b) The Authority shall be entitled to deduct tax at source as may be applicable. The TDS certificate(s) shall be submitted as per the due date specified in the Income Tax Act.

8. FRAUD AND CORRUPT PRACTICES

- a) The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process and subsequent to the issue of the LOA and during the subsistence of the Contract. Notwithstanding anything to the contrary contained herein, or in the LOA or the Contract, the Authority may reject a Bid, withdraw the LOA, or terminate the Contract, without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder or as the case may be, has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process. In such an event, the Authority shall be entitled to forfeit and appropriate the EMD or Performance Security, as the case may be, without prejudice to any other right or remedy that may be available to the Authority under the Bidding Documents and/ or the Contract, or otherwise. In case of cancellation of Contract, if already awarded, Authority shall be entitled to recover from the Bidder the amount of any loss arising from such cancellation in accordance with provisions of RFP Document.
- b) Without prejudice to the rights of the Authority under sub Clause (a) hereinabove and the rights and remedies which the Authority may have under the LOA or the Contract or otherwise if a Bidder or Licensee as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Bidding Process, or after the issue of the LOA or the execution of the Contract and/or otherwise, such Bidder or Licensee shall not be eligible to participate in any tender or RFP issued by the Authority during a period of 2 (two) years from the date such Bidder or Licensee as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practices, as the case may be.
- c) For the purposes of this Clause 8, the following terms shall have the meaning hereinafter respectively assigned to them:
- (i) **“corrupt practice”** means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly, with the Bidding Process or the LOA or has dealt with matters concerning the Contract or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Bidding Process); or (ii) engaging in any

manner whatsoever, whether during the Bidding Process or after the issue of the LOA or after the execution of the Contract, any person in respect of any matter relating to the Project or the LOA or the Contract or otherwise, who at any time has been or is a legal, financial or technical adviser of the Authority in relation to any matter concerning the Project;

- (ii) “**fraudulent practice**” means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Bidding Process;
- (iii) “**coercive practice**” means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the Bidding Process;
- (iv) “**undesirable practice**” means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a Conflict of Interest; and
- (v) “**restrictive practice**” means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

9. MISCELLANEOUS

- a) The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Ahmedabad shall have exclusive jurisdiction over all disputes arising under, pursuant to and/ or in connection with the Bidding Process.
- b) The Authority, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to;
 - (i) Suspend and/ or cancel the Bidding Process and/ or amend and/ or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;
 - (ii) consult with any Bidder in order to receive clarification or further information;
 - (iii) retain any information and/ or evidence submitted to the Authority by, on behalf of, and/ or in relation to any Bidder; and/ or
 - (iv) Independently verify, disqualify, reject and/ or accept any and all submissions or other information and/ or evidence submitted by or on behalf of any Bidder.
- c) It shall be deemed that by submitting the Proposal , the Bidder agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto and/ or in connection with the Bidding Process and

waives, to the fullest extent permitted by applicable laws, any and all rights and/or claims it may have in this respect, whether actual or contingent, whether present or in future.

- d) Nothing contained in the RFP shall be construed or interpreted as constituting a partnership between the Parties. Neither Party shall have any authority to bind the other in any manner whatsoever.

- e) The Licensee shall be deemed to be acting as an independent contractor of Authority and shall not be deemed an agent, legal representative, joint venture or partner of Authority. Neither party is authorized to bind the other to any obligation, affirmation or commitment with respect to any other person or entity.

Formats for Technical proposal

Appendix 1: CONTENTS AND FORMATS FOR TECHNICAL PROPOSALS

Form-1.1 Covering Letter

(Letterhead of the Shortlisted Bidder, including full postal address, telephone,----- fax,----- email-----, addresses)

Date.....

To,
Deputy Municipal Commissioner- ,
Ahmedabad Municipal Corporation (AMC),
E- Governance Department
2nd Floor , Sadar Patel Bhavan,
1st Floor, Sardar Patel Bhavan ,
Danapith, Astodia,
Ahmedabad -380001.

Sir,

1. Being duly authorized to represent and act on behalf of (hereinafter “the Bidder”), and having reviewed and fully understood all the information provided in the RFP document, the undersigned hereby applies as a Bidder for the CCPS Project.
2. Attached to this letter are certified copies of original documents defining:
 - (a) The Bidder’s legal status including Memorandum and Article of Association, Partnership Deed, sales tax registration whichever is applicable.
 - (b) The Bidder’s principal place of business; and
 - (c) The place of incorporation (for bidders which are corporations); or the place of registration (or Income Tax registration) and the nationality of the owners (For members’ of consortium bidders who are partnerships or individually – owned firms).
 - (e) Required Bid Security as specified in RFP and all documents as specified in RFP in respective envelopes.
 - (f) Price Proposal online through website : <http://amc.nprocure.com>
3. AMC and its authorized representatives are hereby authorized to conduct any inquiries or investigations to verify the statements, documents, and information submitted in connection with this application, and to seek clarification from client(s) regarding any technical aspects hereof by way of letters or otherwise from any such institutions, in order to verify statements and information provided in this application, or with regard to our resources, experience, and competence.
4. This application is made in the full understanding that :
 - (a) Our Proposal and any information submitted at the time of bidding will be subject to verification by AMC;
 - (b) AMC reserves the right to reject or accept any application, cancel the qualification/Bid process, and reject all applications; and
 - (c) AMC shall not be liable for any such actions as at (b) above and shall be under no obligation to inform us of the grounds for the same.

6. We confirm that in the event of our bid is successful resulting in award of contract, the same will be:
 - (a) Signed so as to legally bind all partners jointly and severally; and
 - (b) Submitted with a consortium agreement providing the joint and several liability of all partners/Consortium members in the event contract is awarded to us.
7. We confirm that we agree with the terms and conditions provided in RFP. The Proposal submitted by us shall be valid for a period of Proposal Validity Period specified in RFP.
9. The Bid Security of INR _____ in the form of the Demand draft / Bank Guarantee in favour of “Municipal Commissioner, Ahmedabad Municipal Corporation ” and payable at Ahmedabad , on -----bank,----- is enclosed .
10. The undersigned declares that the statements made and the information provided in the duly completed application is complete, true and correct in every detail.

Name and Signature of Authorized Signatory of the Bidder.

For and on behalf of (name of Consortium)

Form –1.2 Format for Power of Attorney for Signing of the Proposal

(On a Stamp Paper of appropriate value)

(Applicable in case of bid not being signed by the person directly authorized by Board of the firm. In the latter case, please provide a copy of the relevant Board Resolution signed by Company Secretary/ Director authorizing the Signatory.)

Dated:

To,

Deputy Municipal Commissioner- E- Governance,
Ahmedabad Municipal Corporation (AMC),
2nd Floor , Sadar Patel Bhavan,
Danapith, Astodia ,
Ahmedabad -38001
Gujarat, India.

Dear Sir,

REF: Your RFP name :

<Bidder's name> hereby authorizes **<Designated Representative's name>** to act as a representative of **<Bidder's name>** for the following activities vide its Board Resolution/ Power of Attorney attached herewith.

To attend all meetings with Ahmedabad Municipal Corporation or other entities associated with CCPS Project ("CCPS Project") for Ahmedabad Municipal Corporation and to discuss, negotiate, finalize and sign any bid or agreement and contract related to RFP for Selection of Financial Institution for Providing Smart Card based Common City Payment System (CCPS) for City based Transportation System, Recreational and Amusement area of AMC, Municipal Bill Payment, Utility Payments, Retail and other Payments within Ahmedabad and subsequent Contract.

Yours faithfully,

<Signature of appropriate authority of the Bidder >

Name of appropriate authority of the Bidder:

<Signature and name of the Designated Representative of the Bidder for acceptance of this Power of Attorney>

For

<Name of Bidder >

Encl: Board Authorization

Notarised

Form –1.3 : Performance Statement/ Experience Statement

[Project Title]

(Attach separate sheet for each project)

- A. Project Brief
- B. Client (Name & Address)
- C. Cost of the Project
- D. Duration & period of the Project
- E. Role & responsibility of the organization
- F. Whether Project executed by forming Joint venture or Consortium with other organization (In case of consortium provide share in consortium).
- G. Other features of the Project
(details such as no of retail merchants, co- branded partners, loyalty program, Top-Up Channels , PCI DSS Complaint payment, CCHS, Card Host etc.)
- H. Country in which it executed.

NB. Completion Certificates /Project Acceptance Certificate duly authenticated by the respective client be furnished.

Form –1.4: Project execution Methodology

(Detailed Write up and presentation)

The technical proposal should explain the solution proposed by the Bidder and should highlight its salient features (if any).

<p>Understanding of the project and requirement of AMC for CCPS Project in Ahmedabad City through followings.</p> <ul style="list-style-type: none">• Overall understanding of system requirement with workflow explaining how the proposed solution would meet the AMC requirement.• Solution & Proposed Architecture for CCPS System including product and software selection criteria, integration mechanism and MIS.• Banking Services (i.e. specifically the payment gateway, net banking) to be hosted on globally accepted certification for information security/SSL
<p>Project Management Plan, Work Plan including tie up with capable Technical Partner</p>
<p>USP of proposal in terms of followings .</p> <ul style="list-style-type: none">• Approach in increasing penetration of CCPS through loyalty program and other innovations- Marketing Plan.• Innovation in Technology, Design
<p>Timeline</p>
<p>Project Risk Identification and Mitigation Strategies</p>

Supporting Documents for Technical and Project Management Evaluation Criteria should be submitted

Form –1.5 Format for Equipments Data Sheets

Sr. No	Item	Documents	Remarks (If any)
1	Detailed technical Datasheets /Manufacturer’s Authorisation	Data Sheets	
2	Quality Assurance	Details of the Bidders internal quality assurance activities and international certifications received	

Form –1.6: Undertaking

It is certified that the information furnished here in and as per the document submitted is true and correct and nothing has been concealed or tampered with. We have gone through all the conditions of tender and is liable to any punitive action for furnishing false information / documents.

Dated this _____ day of _____ 201_.

Signature

(Company Seal)

In the capacity of duly authorized to sign bids for and on behalf of:

Signed by

Authorized Signatory with designation

Form –1.7: Anti Blacklisting Certificate

Format for Affidavit certifying that the Entity/Promoter/s / Director/s of Entity are not blacklisted (On a Stamp Paper of relevant value)

Anti-Blacklisting Affidavit

I M/s. , (the names and addresses of the registered office) and our Parent/Subsidiary/Sister concern from which we have under taken credit for meeting the Technical Proposal Evaluation Criteria hereby certify and confirm that we or any of our promoter/s / director/s are not barred by Government of Gujarat (GoG) / any other entity of GoG or blacklisted by any state government or central government / department / agency in India or from abroad from participating in Project/s, either individually or as member of a Consortium or not proved to have indulged in serious fraudulent practices by a Court of Law or an independent Commission of Inquiry in India or abroad as on Proposal Due Date _____.

We further confirm that we are aware that our Proposal for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered with regard to the requirements of this RFP at any stage of the Bidding Process or thereafter during the agreement period. Dated thisDay of, 201_

Name of the Bidder

Signature of the Authorized person

Name of the Authorized Person

Form –1.8: Affidavit

Bidders need to submit the Declaration stating that the terms of Non Disclosure Agreement signed and submitted to AMC during the first attempt shall be applicable to revised RFP too.

Form –1.9: List of OEM

Sr No.	Role	Name of OEM	Product/Services offered	Responsibility

Form –1.10: List of Subcontractor

Sr No.	Role	Name of Subcontractor	Product/Services offered	Responsibility

***Contact details of sub contractor shall be provided**

CONTENTS AND FORMAT OF

PRICE PROPOSAL

Appendix 2: CONTENT AND FORMAT OF PRICE PROPOSAL

(This is indicative format for Bidder's reference. The Price Proposal shall be submitted online through <http://amc.nprocure.com>)

Dated: _____

To

Deputy Municipal Commissioner-
Ahmedabad Municipal Corporation (AMC),
2nd Floor , Sadar Patel Bhavan,
Danapith, Astodia ,
Ahmedabad -38001
Gujarat, India.

Subject: Submission of Price Proposal for RFP for Selection of Financial Institution for Providing Smart Card based Common City Payment System (CCPS) for City based Transportation System, Recreational and Amusement area of AMC, Municipal Bill Payment, Utility Payments, Retail and other Payments within Ahmedabad.

Dear Sir,

I/We, the undersigned Bidder, have read and examined in detail all the bidding documents in respect of Selection of Financial Institution for Providing Smart Card based Common City Payment System (CCPS) for City based Transportation System, Recreational and Amusement area of AMC, Municipal Bill Payment, Utility Payments, Retail and other Payments within Ahmedabad.

We fully understand and agree to the scope of work, our roles and responsibilities, obligations, risks involved and terms and conditions specified in RFP documents. I/WE undertake to design, development, implementation, operation , maintenance and management of the CCPS project on Built, Operate , Manage and Transfer basis as per the terms of the RFP . Following is our financial offer for the undertaking the CCPS Project.

Percentage of income generated from the co- branded smart card based transactions in AMC Merchant Services such as BRTS, AMTS, Kankaria, City Civic centers, Sabarmati Riverfront etc which Authority shall share with Bidder.

Parameter	Quote of the Bidder (in %)
Percentage of income generated from the card based transactions in AMC Merchant Services such as BRTS, AMTS, Kankaria, City Civic centers, Sabarmati Riverfront etc which Authority shall share with Bidder.	

Notes:

- a) The rates quoted in Price Proposal Appendix-2 shall be exclusive of Service Tax but inclusive of any other directly or indirectly applicable taxes. Service Tax as applicable shall be payable by the Authority to the Licensee based on invoice raised and on submitting the evidence of payment of such Service Tax. Any deviations due to change in the rate of directly applicable taxes and duties except Service Tax would be Liability of the Licensee
- b) The Authority shall be entitled to deduct tax at source as may be applicable. The TDS certificate(s) shall be submitted as per the due date specified in the Income Tax Act.
- c) Evaluation of Price Proposal shall be carried out as per the method specified in clause 5.2.
- d) Preferred Bidder shall have to provide revenue model as per direction of the Authority.
- e) Either Party shall make Payment as per the terms specified in Draft License Agreement.

Thanking you,

Yours faithfully,

Name and Signature of the Authorised Person

Seal:

Address and contact number:

Appendix 3: PROFORMA OF BANK GUARANTEE FOR BID SECURITY²

(ON BANK'S LETTERHEAD WITH ADHESIVE STAMP)

To
Municipal Commissioner ,
Ahmedabad Municipal Corporation (AMC),
2nd Floor , Sadar Patel Bhavan,
Danapith, Astodia ,
Ahmedabad -38001
Gujarat, India.

This Deed of Guarantee is made on this _____day of _____, 201_ at _____ by _____ a Approved Bank within the meaning of the Reserve Bank of India Act and constituted under the Banking Companies Acquisition and Transfer of Undertakings Act, 1970/1980 and having its Head Office/Registered Office at _____ and a Branch Office at _____, (hereinafter referred to as “the Bank” or “the Guarantor”, which expression shall unless it be repugnant to the subject or context hereof be deemed to include its successors and assigns) in favour of Ahmedabad Municipal Corporation having its Office at _____(hereinafter referred to as “AMC” which expression shall unless it be repugnant to the subject or context hereof be deemed to include its successors and assigns).

WHEREAS, the AMC undertook the process of competitive bidding in order to select the most desirable firm/company for _____(RFP Name) , for which purpose AMC issued a Request for Proposal (“RFP”) document inviting Bids from the Bidders;

WHEREAS, [name of Bidder] (hereinafter called “the Bidder”) has submitted his Bid dated [date] for the execution of the Works (hereinafter called “the Bid”).

In the event of any breach or non-performance of the following terms and conditions contained in the RFP document:

- (1) If the Bidder withdraws or modifies his Bid during the period of Proposal Validity specified in the RFP; or
- (2) If the Bidder refuses to accept the correction of errors in his Proposal ; or
- (3) If the Bidder submits a conditional Proposal which would affect unfairly the competitive provision of other Bidders who submitted substantially responsive Bids and/or is not accepted by AMC, or

² Issued by approved Banks only . For list of approved banks, see Appendix 6.

- (4) If the Bidder, having been notified of the acceptance of his Proposal by the AMC during the period of Bid validity and the bidder fails or refuses to execute the Agreement in accordance with the RFP documents;

The Guarantor agrees absolutely, irrevocably and unconditionally guarantees and undertakes to pay to AMC a sum of Indian Rupees _____ (Rupees_____).without any protest or demur and upon receipt of first written demand from AMC, without having to substantiate his demand, provided that in his demand AMC will note that the amount claimed by him is due to him owing to the occurrence of any one or more of the conditions, specifying the occurred condition or conditions.

This Guarantee will remain in force up to and including the date 60 days after the date of expiration of the Bid Validity (i.e 240 days from Proposal Due Date) or as it may be extended by the bidder on a written request by AMC, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this Guarantee should reach the Bank not later than the above date.

The jurisdiction in relation to this Guarantee shall be the Courts at Ahmedabad and Indian Law shall be applicable.

The claim in respect of this Bank Guarantee shall be admissible at any of our Ahmedabad Branches.

IN WITNESS WHEREOF the Guarantor has executed this Guarantee on this _____ day of _____and year first herein above written.

Signed and delivered by the
above named _____Bank by
its Authorized Signatory as authorized by
Board Resolution passed on _____/
Power of Attorney dated [.....]

Authorized Signatory

Name :

Designation:

In the presence of:

1.

2.

Appendix 4: Performance Guarantee

PROFORMA OF BANK GUARANTEE FOR PERFORMANCE GUARANTEE³

(ON BANK'S LETTERHEAD WITH ADHESIVE STAMP)

To,
Municipal Commissioner,
Ahmedabad Municipal Corporation (AMC),
2nd Floor , Sadar Patel Bhavan,
Danapith, Astodia ,
Ahmedabad -38001
Gujarat, India.

1. KNOW ALL MEN by these presents that we _____ of _____ (Name and address of Bank) having our registered office at _____ (hereinafter called "the bank") are bound unto Municipal Commissioner, Ahmedabad Municipal Corporation (AMC) (hereinafter called "the Owner") in the sum of INR ----- (Rupees ----- only) for which payment will and truly to be made to the said Owner, the Bank binds itself, its successors and assigns by these present.
2. Whereas a Letter of Acceptance No. _____ dated _____ has been issued by Ahmedabad Municipal Corporation (AMC), to (NAME OF SERVICE) (Hereinafter called "the CCPS Licensee") for execution of the CCPS Project.
3. AND WHEREAS the CCPS Licensee is required to furnish a Bank Guarantee for the sum of INR _____) towards Performance Security for the said CCPS Project.
4. AND WHEREAS _____ (Name of Bank) have, at the request of the CCPS Licensee, agreed to give this guarantee as hereinafter contained without demur.
5. We further agree as follows:
 - (a) That the guarantee hereinbefore contained shall not be affected by any change in the constitution of our Bank or in the constitution of the CCPS Licensee.
 - (b) That any account settled between the AMC and the Licensee shall be conclusive evidence against us of the amount due hereunder and shall not be questioned by us.
 - (c) That this guarantee commences from the date hereof and shall remain in force for a period of _____ days.

³ Issued by Approved Banks only. For list of approved banks, see Appendix 6.

(d) That the expression 'the CCPS Licensee/Licensee' and 'the Bank' herein used shall, unless such an interpretation is repugnant to the subject or context, include their respective successor and assigns.

6. The Conditions on this obligation are:

(i) If the CCPS Licensee fails or refuses to enter into the License Agreement within the time limit specified in the Letter of Acceptance.

(ii) If the Licensee fails to perform its obligations under the License Agreement to be entered into between AMC and the Licensee pursuant to issuance of Letter of Acceptance by AMC to Licensee

We under take to immediately pay to the AMC in Ahmedabad the above amount upon receipt of his first written demand, without the AMC having to substantiate his demand provided that in his demand the AMC will note that the amount claimed by him is due to him owing to the occurrence of any one or more of the conditions (i) & (ii) mentioned above, specifying the occurred condition or conditions.

SIGNATURE OF THE WITNESS

NAME OF THE WITNESS

_____ ,

ADDRESS OF THE WITNESS

SIGNATURE OF AUTHORIZED OFFICIAL OF THE BANK

NAME OF OFFICIAL _____

DESIGNATION _____

STAMP/SEAL OF THE BANK

Appendix 5: List of Approved Banks for purpose of providing Bid Security / Performance Security

- Indian Bank
- State Bank of India
- Punjab National Bank
- Bank of Baroda
- Union bank of India
- Bank of India
- Oriental Bank of Commerce
- Canara Bank
- Central Bank
- Corporation Bank
- Allahabad Bank
- Indian Overseas Bank
- Dena Bank
- Syndicate Bank
- Andhra Bank
- Punjab and Sind Bank
- Bank of Maharashtra
- Vijaya Bank
- United Bank of India
- UCO Bank
- IDBI Bank
- HDFC Bank
- AXIS Bank
- ICICI Bank
- Kotak Mahindra Bank
- Yes Bank
- RBL Bank (The Ratnakar Bank)
- Indusind Bank
- Karur Vaishya Bank
- DCB Bank
- Federal Bank
- South Indian Bank

Appendix 6: LICENSE AGREEMENT

(Attached Separately)

Appendix 7: BILLS OF QUANTITIES

This section comprise brief description of BRTS, AMTS, Kankaria Lakefront, Sabarmati Riverfront and Parking facilities followed by Bills of Quantities required in each. The Bidder shall have to provide rates , make and Models for each BOQ item in separate envelope along with Original's of Technical Proposal. It is to be noted that rates of the BoQ items shall not be taken in Price Proposal Evaluation.

A. Brief Description of Services

1) **Bus Rapid Transit System (BRTS)**

Ahmedabad Municipal Corporation (AMC) has successfully implemented Bus Rapid Transit System (BRTS) in order to reap benefits of the efficient, faster, safe and reliable intra city transport. Many Indigenous methods and innovations have been used in system design as well as in contract design in creating BRTS Project.

Ahmedabad Janmarg Limited (AJL), a wholly owned subsidiary of AMC, has been mandated to operate BRTS System in Ahmedabad City. Ahmedabad BRTS system has been in operation since October, 2009 and carries about 1,45,000 (March 2015) passengers daily at present with operational fleet of 250 Buses and 153 Bus Stations over 96 km network with average speed over 24 kms per hour.

BRTS is an integrated system of facilities, equipment, services and amenities that improves the speed, reliability and identity of bus transit. It constituents components such as Dedicated Running ways for Buses i.e Corridor, Bus Stations, Depot, Vehicles, Intelligent Transit Management System. Key components of BRTS are summarized below.

- **Dedicated Corridor design** for plying of BRT Buses making it faster system. Corridor design with provision of cycle track also promoting Non motorized transport .
- **Extensive use of ITS applications** have been made with implementation, Automatic Vehicle Location Information ,On-board stop announcements and Station PIS display ,Surveillance & Security Systems and monitoring enabling through Control Center. ITS applications contributed in improving customer convenience, reliability, safety and transparency.
- The **Bus stations** are located on the median. Average spacing is in the range of 500-600 meters apart. Stations have been provided for ticketing, display, audio systems and other support infrastructure. The stations are accessed at-grade through signalised zebra crossing. They are accessible to the physically challenged. Stations have facility for docking 4 numbers of buses (2 up and 2 down). The bus stations are designed such that docking is perfect with the gap between bus and station not exceeding 4 inches. The

station doors are synchronised with bus doors and are operated through a switch under the control of bus operator (driver). BRTS has **Off-board ticketing system is in place at Bus Stations . Details of Ticket counters are placed below.**

BRT Bus Stations	Numbers
No of Bus Stations with Two side ticketing Provisions as per design	120
No of Bus Stations with One side ticketing as per design	11
Cabins with one ticketing counter	22
Total Off board Ticket Counters in BRTS	306

Licensee's Responsibilities for BRTS include issuance of Cards/Recharge/Card personalization and resolving card related queries.

2) Ahmedabad Municipal Transport Services (AMTS)

The Ahmedabad Municipal Transport Service operates city bus services in Ahmedabad. It is a voluntary service managed by Municipal Corporation under the Bombay Provincial Municipal Act. AMTS draws its existence, functions and powers from the provisions of the Bombay Provincial Municipal Act.

AMTS carries nearly 6.20 lakh passengers daily at present with operational fleet of 800 Buses. Additional about 300 buses are expected to be deployed in next two three years with daily ridership rising to about 7 to 9 lakh. Of total daily passengers of 6.20 lakh, approximately 40% are travel pass holders.

AMTS has on board ticketing on Buses with ticket conductors have been tasked with ticketing. AMTS has also 20 Terminals where Travel Pass issuance work has been carried out.

Licensee's Responsibilities for AMTS include issuance of Cards/Recharge/Card personalization and resolving card related queries.

3) Kankaria lakefront Development

The historical Kankaria Lake having a periphery of about 2.5 Km has been the symbol of Ahmadabad's identity since almost 500 years. Kankaria visited by hundreds of visitors was characterized by Unclean Ghats, Traffic Chaos on the 2.4 miles periphery road, Unorganized Street Life including a Congested Eating Area on one corner thriving with street food vendors. The periphery wall was in a dilapidated state, and lake precincts presented somewhat unclean and disorganized environment. Vehicle parking along the periphery walls often blocked the view, and visiting children had a hard time amidst the noise, traffic and resultant chaos. Kankaria had also gained notoriety as a suicide point.

In order to resolve the issues as above , Ahmedabad Municipal Corporation undertook the project for redevelopment of the lake in 2006 & completed in December 2008. The lakefront was developed into high quality recreation and entertainment zone .

Kankaria Lake Front has around 13,000 to 15,000 existing daily visitors during weekdays and around 25,000 to 35,000 during weekends. Almost 70% of the Kankaria visitors also visit the Zoo which is a separate facility inside the lakefront.

AMC adopted a model of service delivery of various recreational activities through in-house planning and capacity building combined with use of capable and experienced private sector players in a phased manner. The following activities were conceptualised, planned and developed by AMC and thereafter the service delivery was ensured through comprehensive Operations and Maintenance contracts.

Recreation Activities in the Periphery of Kankaria Lake Front
Recreation Activities run by AMC <ul style="list-style-type: none">• Atal Express & Swarnim Jayanti Express Trains.• Kid City• Balvatika• Butterfly Park• Zoo
Recreation Activities run by AMC's vendors on PPP basis <ul style="list-style-type: none">• Balloon Safari• Naginawadi- Ultra Fast Musical Fountain with Multicolor Laser Show• Water Sports- Boating• Amusement Park• Glider Ride at One Tree Hill Garden• Desert Safari, Bungy Ejection & Trampoline, Zorb Ball- Water Bubble Ride, Baby Car Ride, Artificial Rock Climbing, Obstacle Courses

AMC intends to implement the CCPS in AMC run recreational activities. Licenses shall at its sole discretion undertake implementation of CCPS at recreation activities run by AMC's vendors at sole discretion with mutually acceptable commercial arrangement between vendor and Licensee.

AMC intends to implement the CCPS at following places

- Main Entry Exit Gates – 7
- Train Ticketing Booths - 1
- Kids City Entry Exit and Ticketing Booth -1
- Butterfly Park Entry Exit and Ticketing Booth -1
- Kankaria Zoo Entry Exit and Ticketing Booth -3

Hardware quantities required at Kankaria Lakefront is specified below.

Hardware Item Name	Quantity
POS machines for add value , card issuance and Ticket issuance	13
ETM Machines	7
Servers	1
Communication Units	1

4) Sabarmati Riverfront

Sabarmati Riverfront Development Project (SRFDP) is one of most prestigious project of Ahmedabad Municipal Corporation (AMC) implemented through its wholly owned subsidiary Sabarmati Riverfront Development Corporation (SRFDCL). The project is spared over 11.5 km on both the banks of Sabarmati River with 200 hec of reclaimed land.

The project offers vast open spaces in form of gardens, open promenades and grounds and urban forestry. An attractive feature of the riverfront is a continuous corridor along the river edge in the form of a promenade or walkway providing a continuous walk along the river. Further creation of commercial areas is planned on both East and West Banks. The project also includes shifting of Sunday informal market and flower market to a better location with infrastructure specially created for the purpose. The project further envisages creation of International Class Exhibition cum Convention Centre. A number of water based recreation activities such as boating, adventure walks, zip line, amphibian bus etc. are in different stages of implementation.

At present AMC intends to implement the CCPS Project at following three gardens.

- Entry Exit Points at Existing Garden.
- Entry Exit Points at Bio Diversity Park.
- Entry Exit Points at Flower Garden

Each of above garden has two entry and exit points.

5) Parking facilities

AMC has a number of parking facilities around the city including a multi storied parking near Kankaria. Creation of another 5000 number parking facilities is expected. AMC intends to implement CCPS Project in at least 50 parking facilities spread across the city

6) City Civic Centers

AMC has around 58 City Civic Centers where activities pertaining to Municipal Bill Payment has been carried out. AMC intends to implement CCPS Project in all the City Civic Centers .

B. Total Combined Bills of Quantities for CCPS Project

[The Bidder shall have to provide (i) rates , make and Models for each BOQ item (ii) O&M costs for year 1 to year-7 along with detailed breakup , in separate envelope in hard copies as per the provision of clause 4.4 (C) . This Envelope shall be opened at the time of Price Bid Opening .It is to be noted that rates of the BoQ items shall not be taken in Price Proposal Evaluation]

1. BOQ Items

Sr. No.	Item	Qty	Rate per unit (Rs)	Tax (Rs)	Amount (Rs)	Make/ Model
	Hardware Items					
1	POS Validators/Acquiring Terminals	1236				
2	POS machines for add value , card issuance and Ticket issuance	1236				
3	EMV Compliant Smart Cards	10,00,000				
4	Central control Center Servers, Database etc – Hardware Component to be hosted at Bidder's premises	1				
	Software items					
1	Card Host	1				
2	Clearing House Solution	1				
3	web portals- Internet Payment Gateway	1				
4	Payment Wallet /Mobile Recharge	1				

5	Integration Cost	1				
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2. O&M Cost

The Bidder shall have to provide detailed breakup of O&M costs for year1 to year 7

Notes :

1. Any other item specified in RFP-Part 2 and not mentioned in herein above shall also be considered as part of Bills of Quantities. The Bidder shall have to mentioned rates of such line items separately in table specified in (1) above.
2. The Envelope pertaining to rates of BOQ items shall be opened at the time of Price Bid Opening only.
3. It is to be noted that rates of the BoQ items and O&M shall not be taken in Price Proposal Evaluation.

Appendix 8: INCOME OF BRTS, AMTS AND KANKARIA LAKEFRONT

Annual Income of BRTS, AMTS and Kankaria Lake front development are specified in table below.

Services	Yearly Income (Amount in Rs crore)				
	2010-11	2011-12	2012-13	2013-14	2014-15
BRTS Fare Income	16	29	35	48	53
AMTS Fare Income	110	119	144	154	130
Kankaria income* (i+ii+iii)	6.0	7.6	7.5	7.1	7.0
(i) Entry Fee	4.0	4.5	4.5	4.4	4.5
(ii) Atal train visitors Income	1.7	2.1	2.2	2.1	1.9
(iii) Kids city Visitors income	0.29	0.98	0.86	0.63	0.57
City Civic Centers Income (Municipal[al Bills Payment)		963	937	1268	

*Kankaria lakefront Income does not comprise vendor's income